

TERMES OF SALES

BOOKING CONDITIONS

The booking becomes effective only with the agreement of the campsite (confirmation email), after receipt of the deposit and after receiving either of the duly completed and signed booking contract, or after acceptance of the General conditions of sale the booking online

The final decision of acceptance or refusal of the rental depends only on the manager of the campsite, who does not have to provide a reason.

Any rental is nominative and cannot in any case be transferred.

The placeholder or rental, is once again available, in the absence of message, 24 hours after the scheduled arrival date at 14: 00. Minors must be accompanied by their parents or legal guardians.

We deny access to families presenting a number of participants that is greater than the capacity of the rented accommodation or location (babies and children inclusive)

CAMPSITE

- The package includes the location, access to facilities and infrastructure.

A location will be reserved subject to availability. The number of people on a site is limited to 6. On your arrival you will be asked for payment of the balance of the stay. The location is available from 2 pm and must be vacated by 12: 00.

RENTAL

The rental includes the rental, access to toilet block, infrastructure.

Any rental is nominative and cannot be transferred.

Upon arrival, you will be asked for:

- €150 deposit which can be deducted costs for possible damage.

- €30 for the cleaning fee, if it was not made upon departure.

All our rentals are NON-smoking.

When you leave, it will be necessary to leave the rental in a good clean condition (including fridge).

Two deposits you will be refunded (unless there is a problem) only at the same time you leave your rental inventory, inventory and cleaning performed by your care, this during the opening hours of the reception.

Damage, missing material or the hours of cleaning

Costs will be deducted from your deposit.

GROUP BOOKING

- For any group booking, you must contact the campsite by phone or by e-mail via the contact section.

The campsite reserves the right to consider the request of booking before acceptance or refusal.

RATES AND TAXES

- The prices are valid for the current season. They are in euros, VAT included.

- The amount of the tax is €0.22 per adult and per day.

TERMS OF PAYMENT

- A deposit of 30% of the price of the amount of the reserved services must be paid when booking. The balance will be paid upon arrival at the campsite.

CANCELLATION AND CHANGES

1 change your booking

The customer can request the change of his in writing (letter or e-mail). We will try our best to accommodate the change but cannot guarantee it.

If we cannot change the booking, terms and conditions of the original booking apply.

- Any request for increase in the length of your stay will be carried out according to availability and rates

- Requests for reduction of the duration of your stay is considered a partial cancellation and will be subject to the terms of cancellation and interruption of stay.

2. Services not used

Any stay interrupted or short (late arrival, early departure) of your fact cannot give rise to a refund.

3. Cancellation due to the campsite

In case of cancellation on the part of the Camping le Terriol (except in cases of force majeure), the stay will be refunded. This cancellation will however be able to give rise to the payment of damages.

4. Cancellation on the part of the camper

- Location or rental: If the customer warns the campsite in writing, at least 30 days before arrival, the deposit is refunded. Within 30 days, the latter is not refunded.

YOUR STAY

1 arrival

- Provision of the **pitch, the day of the arrival from 2 pm or rental the day scheduled at 4 pm.**

2. during your stay

It is up to the camper have insurance camper. The latter is responsible for the supervision of his personal belongings. The campsite declines all responsibility incident of civil responsibility of the camper.

All customers must comply with the rules of the campsite. Each tenant in title is responsible for the disturbances and nuisance caused by people who stay with him.

3. Departure

- Location: on the day of departure indicated on your contract, **the location must be vacated before 12 am.**

Rental: on the day of departure indicated on your contract, **the location must be vacated before 11 a.m.**

VISITORS

Visitors and guests are required to report to reception. Their vehicle will be parked outside. There is a charge to bring animals to the campsite.

ANIMALS

Pets are allowed, (one pet per booking), a fee payable when booking, except 1st and 2nd category dogs.

They must be kept on leash at all times. Vaccination card must be up to date. Poops must be collected.

RIGHT TO THE IMAGE

You authorize expressly and unconditionally the campsite to use on any media photos and videos of you or your children that may be taken during your stay for the advertising needs of the campsite.

RULES OF PROCEDURE:

Every customer is required to comply with the rules of the campsite.

No brochure's mistakes. Please confirm dates of openings of different services and pricing at the time of booking. Only the prices stated on your invoice will be contractual.

In case of dispute, only the Court of Cahors is competent