



CAMPGROUND RULES AND REGULATIONS

I. - GENERAL RULES AND REGULATIONS

1. Conditions of admission and residence

Visitors must stop at the gate to check in with the Manager or a representative. Only authorized visitors are permitted to enter, settle or stay on the campsite. The Manager is responsible for ensuring good housekeeping and good order on the campsite as well as compliance to these rules and regulations,

In Order to make your stay as pleasant as possible, the Management requests your co-operation. Staying on the campsite implies acceptance and commitment to comply with the campground set of rules and regulations. It is not allowed to elect residence on the campsite.

2. Police formalities

Unaccompanied under 18 guests are not permitted on the premises unless they can present a written authorization from their parents.

According to article R. 611 – 35 code of entry and stay of foreigners and asylum seekers, the Manager is required to get foreign visitors to complete and sign an individual police record form upon check in. It must mention in particular:

- (1) Name and first name;
- (2) Date and place of birth;
- (3) Nationality;
- (4) Address of permanent residence.

Children aged less than 15 years can be included in the form of one of the parents.

3. Installation

The camping equipment must be set up at the designated location, and in accordance with the directions given by the Manager or his representative.

4. Registration desk

Open from 10: 00 to 12: 00 and 16: 00 to 17: 00 or 8: 00 to 12: 00 and from 15:45 to 20: 00 depending on the period.

Information on campground services, information on the possibilities of food and other supplies, sports facilities, tourist riches of the area and various tips that can be useful can be found at the registration desk.

A system for consumer complaints collection and processing is in place at the registration desk.

5. Display

This document is displayed at the entrance of the campsite and at the reception desk. It is available for customers on request. For Board of Tourism classified campsites, the category "loisirs" or "tourisme" is displayed with the number of pitches under each category.

Tariffs of services are communicated to clients and available at the registration desk under the conditions established by a decree of the Minister for Consumption.

6. Departure

Customers are invited to inform the management of their departure the day prior to their leaving. Customers who intend to leave early before the opening time of the reception desk must pay for their stay the day before departure (unless payment has been settled on arrival).

7. Excessive noise

Guests are asked to avoid excessive noise that might annoy their neighbors. Sound devices must be set accordingly. Closing of car doors and boots must be as discreet as possible.

Dogs and other animals must not be allowed to go loose. They must not be left unattended in the campground or locked in the absence of their owner, who is civilly responsible.

The Manager provides the tranquility of its guests by setting set times during which the silence must be total.

Rowdy behavior, excessive noise or swearing will not be tolerated.

8 Visitors

All visitors must report to the Manager or his representative for authorization to enter the site. Visitors are allowed on site under the responsibility of their guests.

The customer may greet one or more visitors at the reception. The services and facilities of the campsite are accessible to visitors. However, the use of such equipment may generate a rate which must be displayed at the entrance of the campsite and at the reception desk.

Visitor's car are not allowed on site

9. Traffic and parking

There is a 10 km/h speed limit on site.

Traffic is allowed from 7:45 to 10:30 pm or 7:30 to 10: 45 p.m. depending on the time of the year.

Only vehicles belonging to the campers staying in are allowed. Parking is strictly prohibited on the pitches usually occupied by accommodation unless parking has been provided for this purpose. Parking should not prevent the installation of new arrivals.

10 Outfit and appearance of the facilities

Everyone must refrain from any action that could affect the cleanliness, hygiene and appearance of the campsite and its facilities, including lavatories. It is prohibited to discharge waste water outside designated points.

Clients must dispose of wastewater in facilities provided for this purpose. Garbage, waste of any kind, papers, must be deposited in the bins provided. Washing is strictly prohibited outside the sinks provided for this purpose.

Laundry will be dried using the shared dryer. However, laundry drying is tolerated close to the accommodation, on the condition that it is discreet and does not disturb the neighbors or damage the vegetation.

Plantations and floral decorations must be respected. It is forbidden to drive nails in trees, cut branches, or plant new vegetation.

It is not allowed to redefine the boundaries of a pitch by personal means or by digging the ground.

Any damage caused to vegetation, fencing, pitch ground, or campground facilities will be repaired by the author.

The camp pitch used during the stay will be maintained in the state in which the camper found him on arrival.

11. Security

(a) Fire.

Open fires (wood, coal, etc.) are strictly prohibited. Stoves must be kept in good working condition and not used in dangerous conditions.

In case of fire, immediately notify the management. Fire extinguishers can be used if necessary.

A first aid kit is located at the reception desk.

(b) Theft.

Management is responsible only for items deposited at the office and has a general duty of supervision of the campground. Guest retain responsibility for their belongings. They are invited to take the normal precautions for the safeguard of their material and must report to the Management any suspicious behavior.

12 Games

No violent game is allowed on site.

The Wi-Fi area is also a relaxation area: no running and shouting in there!

Children must be supervised at all time by their parents.

13. Storage

Storage is not allowed on the premises unless it has been agreed with the management. A charge will apply.

14. Infringement

Should a resident disturb the stay of others or not comply with these rules and regulation, then the Manager or his representative will intervene. An oral or written warning may be given if deemed necessary.

In the event of serious or repeated breaches, the contract may be terminated.

In case of criminal offence, the Manager may appeal to security forces.

II. SPECIAL CONDITIONS

1 Installation

The caravans + 6 m; double axle caravans are not allowed.

2. Terms of departure

Rates and fees are paid at the registration desk. Charges are displayed at the campsite registration desk. The rate is per night and per person.

Holidaymakers staying in a bungalow are requested to pay the full amount for their stay on arrival.

3 Noise free

The silence must be total between 11:30pm and 7:30am. Depending on events during the season, the Management may decide to modify these times on special occasions.

4. Visitors

Reception may reserve the right to admission to visitors, without providing a reason.

5. Security

The campsite declines all responsibility in case of loss or theft.

The Manager and his representative may reserve the right to refuse the personal effects deposit at the reception desk.

6 Animals

The animals must be up to date with their jabs and kept on a leash. Dogs of 1st and 2nd categories (Pitbull, Rottweiler...) are not allowed.

Dogs and other animals must never be allowed to go free. They must not be left alone in the campground, even locked in the absence of their masters who are civilly responsible. They must not generate disturbance to other campers.

**In case of dispute, the French version of this document will prevail.
The Court of Cahors is the only competent.**